

*Your credible community partners in delivering client-centered homecare services!*

### ***Vision***

*To be a leading healthcare provider with a premium on  
delivering sustainable safe and quality client-centered services  
to the community through  
adherence to best industry practices, high ethical standards and integrity.*  
- A smile on all faces

### ***Mission***

*To provide safe and quality services to its clients  
through highly motivated proficient professionals  
with core values, culture, and philosophy  
that seek to promote the wellbeing  
of its clients, staff, stakeholders, and the community.*  
- A solution and not a problem

### ***Core Values***

*C – Compassionate  
R – Responsive  
E – Empathetic  
D – Dependable  
I – Innovative  
B – Benevolent  
L – Loyal  
E – Enthusiastic*

### ***Philosophy***

*O- Observe                      D – Document                      C - Communicate*

### ***Culture***

*Quality    Respect    Safety    Transparency    Urgency*  
**QRSTU**

### ***Agency Responsibilities***

- *Be available for In-Home Services 24/7/365*
- *No discrimination and no retaliation*
- *Committed to investigating all allegations*
- *Maintain capable and proficient professionals*
- *Meet client's needs according to physician's orders*
- *Provide and notify stakeholders with information within HIPAA regulations*

### ***The APremium Way / Critical Success factor***

*Our people + safe and quality services + credible image = Stability and Growth*